California Department of Education

Request for Qualifications (RFQ) CN220002

ATTACHMENT 10

# Stage One: Qualification two—System Access Through a Single Sign-on Form

## Background

The California Assessment Delivery System will feature system access control features and authentication of users using industry-standard user access, authentication methods, and encryption. The California Assessment Delivery System includes a dedicated California Identity Management System (CIMS) that allows for numerous user roles and permissions based on the functions that each user must perform in order to complete their responsibilities for the California Assessment System. Through the CIMS, users will be able to seamlessly navigate between the modules of the California assessment delivery system as well as navigate to California Department of Education (CDE)-authorized third-party systems such as the Smarter Balanced Tools for Teachers and the California Educator Reporting System (CERS). The CDE will have the flexibility to authorize other third-party systems that are not part of the California Assessment Delivery System to federate with the CIMS to allow for seamless navigation for California-provisioned users without the need for them to register or maintain a separate set of logon credentials. Third-party contractor integration will follow a standards-based approach with options to use SAML 2.0 and/or OAuth.

## Purpose

This qualification response will be used to determine a contractor’s capacity and expertise to develop and administer a single access point using secure identity management protocols so users can use a single username and password to access various components of the technology platform, including the test operations and administration component, the test delivery system, the scoring and reporting system, and the Smarter Balanced technology solutions, including the CERS and Tools for Teachers. (See current Scope of Work section 3.2.B.3., available at <https://www.cde.ca.gov/be/ag/ag/yr18/documents/nov18item08a3.pdf>.)

## Directions

Your response below will be used to determine your capacity and expertise to successfully fulfill the purpose described above. Provide a narrative response illustrating a client experience or implemented relevant solution that details the following:

* Components of the contractor’s technology platform that use a single sign-on and detail on the federation, if any, of that system
* User-facing components of the technology platform (users may vary from students to teachers, administrators and state users) that use a single sign-on
* Ability for users to access all components through a single set of secure logon credentials that utilize an identify management application
* Software used to support access management (identify management)
* Number of years this technology platform has been in operation
* Number of roles and users who were provisioned
* Frequency of mandated password updates

Expertise or an implemented relevant solution in lieu of current client experience is acceptable only when a potential contractor does not have current operational experience to provide as evidence for meeting the qualification.

If one or more subcontractor(s) will be employed to fulfill this qualification, Attachment 8 must be completed per the directions on the attachment.

Responses must be provided in the space below. Responses must be typed in 12 pt. Arial font, double-spaced, and limited to 1,000 words.

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| --- |
| [Enter response] |

## Client Reference

Provide a client reference who could substantiate the information provided above. The CDE reserves the right to contact the client reference to substantiate the narrative response above.

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| --- |
| **Client Reference** |
| Name: [Enter Name] |
| Organization: [Enter Organization] |
| Phone number: [Enter Phone number] |
| Email address: [Enter Email address] |

California Department of Education, April 2020